

Dear guests,

Soon we will be able to welcome you to the Iglu-Dorf in Zermatt, which lies 2,700 metres above sea level. To ensure you are properly prepared and equipped, please note the following information to help you enjoy the igloo experience to the fullest.



IMPORTANT NOTES

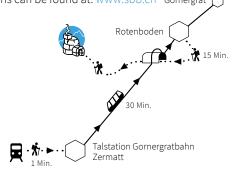
Please allow sufficient time for your journey to arrive at the so that you arrive at the Iglu-Dorf on time and relaxed. Take into account that the journey with the Gornergrat Bahn takes approx 30 minutes and the walk to the igloo approx. 15 minutes. The cable cars are not responsible for transporting your luggage. If you are delayed, please inform us immediately by calling +41 41 612 27 28. Please take the mobile phone you provided when making your reservation with you so that we can reach you at any time (especially during your arrival). For activities with a fixed starting time, any claim to forfeited services and refund shall lapse if arrival is more than 30 minutes late. This also applies to bookings with adventure vouchers.



ASCENT & MOUNTAIN RAILWAY TICKETS

The railway station you can reach the Zermatt train station easily and comfortably. From the station, the valley station of the Gornergrat cable car is 50 metres away on foot on the opposite side of the road.

If travelling by car, Zermatt is a car-free resort. If you arrive by car, drive to Täsch and change to the train there. The train ride from Täsch to Zermatt takes 15 minutes. Information regarding train connections can be found at: www.sbb.ch Gornergrat ()





FURTHER INFORMATION

At www.zermatt.ch you will find a wide range of information about Zermatt (including hotels, activities etc.). The Zermatt tourist office can also give you advice on the number +41 27 966 81 00. If there are any changes to existing bookings, we will contact you on the mobile number you gave us.



YOUR EQUIPMENT!

The Iglu-Dorf nestles in the heart of nature on the mountain. Make sure you are properly equipped. Normally the temperatures in the Iglu-Dorf remain constant at around freezing.

Clothing and equipment:

- Winter-proof, warm clothing
- Comfortable, warm winter shoes
- Good gloves
- Sunglasses and sun cream

A backpack is the ideal item of luggage for the visit in the Iglu-Dorf

www.iglu-dorf.com info@iglu-dorf.com +41 41 612 27 28

Free call from CH: 0800 880 818 Free call from DE/AT: 0800 880 81 88

